

# CHC32015 CERTIFICATE III IN COMMUNITY SERVICES

RELEASE 3 - 08/04/2022



**SKILLS  
READY**  
Boost your skills for the future

**LOWER FEES  
LOCAL SKILLS**



## COURSE INFORMATION

This qualification reflects the role of entry level community services workers who support individuals through the provision of person-centred services. Work may include day-to-day support of individuals in community settings or support the implementation of specific community-based programs.



This qualification is typically delivered over a minimum duration of 18 weeks.



Upon completion of this qualification, students are eligible to apply for roles such as:

- Welfare/Community Support Worker
- Youth Support Worker
- Juvenile Justice Officer



"My trainer Sonia was fantastic. She supported me in so many areas, not only in the course but provided options and discussions. She made it so easy to speak our mind on how we were feeling and to express ourselves in so many areas. She provided us with so much more information that will further our knowledge in the Community Services industry. Thank you so much Sonia".

**SAMANTHA**  
CHC32015 - Certificate III in Community Services

## KEEP IN TOUCH



\*Eligibility Criteria Apply  
This qualification is delivered by Tracmin Pty Ltd  
RTO ID 51895



B-19410  
TAS19124

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## UNITS OF COMPETENCY



The successful completion of this qualification requires competency to be achieved in 12 units comprising of five (5) core units and seven (7) elective units.

Unit Code	Unit Name
CHCCCS016	Respond to client needs (C)
CHCCOM005	Communicate and work in health or community services (C)
CHCDIV001	Work with diverse people (C)
HLTWHS002	Follow safe work practices for direct client care (C)
HLTWHS006	Manage personal stressors in the work environment (C)
CHCCCS019	Recognise and respond to crisis situations (E)
CHCADV001	Facilitate the interests and rights of clients (E)
CHCMHS001	Work with people with mental health issues (E)
CHCPRP001	Develop and maintain networks and collaborative partnerships (E)
CHCDFV001	Recognise and respond appropriately to domestic and family violence (E)
BSBWOR301	Organise personal work priorities and development (E)
HLTAID011	Provide first aid (E)

**KEY:** (C) denotes a core unit and (E) denotes an elective unit.

## IMPORTANT INFORMATION

### DURATION

This qualification is typically delivered 2 days per week over a minimum duration of 18 weeks.

### DELIVERY

The training is conducted by a qualified, industry current, trainer and assessor to ensure the learning is relevant and up to date. This training will take place in a classroom environment using face-to-face training methods at one of our study locations. Intakes are scheduled throughout the year.

### ENTRY REQUIREMENTS

There are no formal entry requirements for this qualification, although applicants will need to undertake an LLN assessment. Students must be 16 years or older at time of enrollment.

For further information relating to eligibility go to:  
<https://www.jobsandskills.wa.gov.au/skillsready#i-frequently-asked-questions>

### FURTHER STUDY OPTIONS

Upon completion, students could go further with their study with CHC43121 - Certificate IV in Disability Support.

## FEES & FUNDING

**LOWER FEES  
LOCAL SKILLS**

**JOBS &  
SKILLS WA** **SKILLS  
READY**  
Boost your skills for the future

Government funding is available for this course. In order to be eligible for funding, students must meet all selection criteria as outlined by the Western Australian Government. For more information, please visit:  
<https://tracmin.com.au/funding-fees/>

Concession Student: \$234.24  
Non-Concession: \$400.00  
Secondary School Aged Yr12 (not enrolled in school): \$234.24  
Non-Concession Youth 17 - 24 years: \$400.00  
Non-Concession 25 years+ : \$790.56  
Full Fee Waiver: \$0.00

To confirm your eligibility, please contact us.  
\*The Student tuition fees are indicative only and are subject to change given individual circumstances at enrolment. Additional fees may apply such as student service and resource fees.

## CAREER OPPORTUNITIES

Upon completion of this qualification, students are eligible to apply for roles such as:

- Welfare/Community Support Worker
- Youth Support Worker
- Juvenile Justice Officer

your future starts *here*



**COMMUNITY  
SERVICES**



**DISABILITY**



**AGED CARE**



**CIVIL  
CONSTRUCTION**

## KEEP IN TOUCH



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### MADDINGTON

Head Office  
Unit 2/15-17 Blackburn St  
Maddington WA 6109

### MADDINGTON

Training Room  
Unit 4/15-17 Blackburn St  
Maddington, WA 6109

### KENWICK

Practical Warehouse  
24 Austin Ave  
Kenwick, WA 6107

### MANDURAH

Mandurah Bowling Club  
Corner Dower & Allnut St  
Mandurah, WA 6210

### MIRRABOOKA

Sudbury House  
30 Chesterfield Road  
Mirrabooka, WA 6061

### MORLEY

Morley Businessplex  
Unit 1, 3 Marchant Way  
Morley, WA 6062