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RTO Code:	51895			
RTO Name:	Tracmin Pty. Ltd. trading as Tracmin	NATIONALLY RECOGNISED TRAINING		
Training Package/Release & Status:	RII Resources and Infrastructure Release 9.0 Current 19 Oct 2022			
Qualification Code & Title/Release & Status:	RII30820 Certificate III in Civil Construction Plant Operations Release 3 Current 23 March 2022			
Qualification	This qualification reflects the role of individuals working as skilled operators with civil construction plant, who apply a broad range of skills in varied work contexts, using some discretion and judgement and relevant theoretical knowledge. These individuals may provide theoretical advice and support a team.			
Description:	Licensing, legislative, regulatory or certification considerations			
	Licensing, legislative and certification requirements that apply to this qualification can vary between states, territories, and industry sectors. Users must check requirements with relevant body before applying the qualification.			
Packaging Rules:	Total number of units = 20 15 core units plus 5 elective units, of which: at least one (1) must be chosen from Group A at least two (2) must be chosen from Group B no more than two (2) may be chosen from Group C no more than one (1) may be chosen from elsewhere within this training package, or from another endorsed training package, or from an accredited course. OR at least two (2) must be chosen from Group A a further three (3) may be chosen from Group A, B, or C no more than one (1) may be chosen from elsewhere within this training package, or from another endorsed training package, or from an accredited course. All elective units selected from outside this qualification must reflect current occupational and learning outcomes of this AQF qualification level. There are both licensed and non-licensed units of competency relating to high-risk work in the RII Resources and Infrastructure Industry Training Package. To be appointed under any statutory requirements in related roles, units of competency should be selected to meet the state/territory licensing requirements. There is a prerequisite to an imported unit listed in this qualification. Where a unit is imported as an elective care must be taken to ensure that the prerequisite specified is complied with.			

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	Unit Code	Unit Title	Core/Elective	Nominal Hours
	RIIRIS301E	Apply risk management processes	Core	30
	RIIWHS201E	Work safely and follow WHS policies and procedures	Core	30
	RIICOM201E	Communicate in the workplace	Core	20
	RIICCM211E	Construct and dismantle fences and gates	Elective	35
	RIIMPO318F	Conduct civil construction skid steer loader operations	Elective	68
	RIIMPO321F	Conduct civil construction wheeled front end loader operations	Elective	40
	RIIMP0320F	Conduct civil construction excavator operations	Elective	160
	RIIBEF201E	Plan and organise work	Core	16
Units of Competency:	RIIHAN311F	Conduct operations with integrated tool carrier	Elective	68
	RIISAM203E	Use hand and power tools	Core	60
	RIICCM208E	Carry out basic levelling	Core	8
	RIICCM203E	Read and interpret plans and job specifications	Core	32
	RIICCM202E	Identify, locate, and protect underground services	Core	24
	RIICCM206E	Support plant operations	Core	8
	RIICCM205F	Carry out manual excavation	Core	8
	RIISAM204E	Operate small plant and equipment	Core	30
	RIICCM201E	Carry out measurements and calculations	Core	16
	RIIWMG203E	Drain and dewater civil construction sites	Core	12
	RIISAM201E	Handle resources and infrastructure materials and safely dispose of nontoxic materials	Core	16
	RIICCM207E	Spread and compact materials manually	Core	12
Duration:	5 ¼ months; 2 days per week			
Delivery Location:	24 Austin Avenue, Kenwick WA 6107			
Delivery Mode:	Face-to-face classroom delivery			

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	There are no formal entry requirements for this qualification however Tracmin requires students		
	to meet the following criteria:		
	- Undertake a Language, Literacy and Numeracy (LLN) assessment.		
	The purpose of the LLN assessment is to determine that your LLN skills are at a level that will giv		
Entry	you every opportunity to successfully progress through and complete this qualification.		
Requirements:	The LLN assessment will be conducted online and requires at least a basic level of computer		
	literacy to complete. Our staff will be able to guide you in terms of access to the system however		
	they are NOT permitted to assist in the completion of the assessment.		
	Where it is determined that you require additional support, a student support plan will be		
	implemented to support your through your studies.		
	Tracmin has a formalised entry process which is mandatory for all students to determine your		
	suitability and any support requirements prior to enrolment. The process occurs as follows:		
	Suitability Discussion		
	Prior to enrolment, you will meet with a training advisor who will facilitate a suitability		
	discussion. The purpose of this discussion is to identify your career goals, past educational and		
Enrolment	workplace experience to determine if the chosen qualification is suitable including the mode of		
Application	delivery, physical demands, and job/entry requirements.		
Process:	Online Language, Literacy and Numeracy (LLN) Assessment		
	If the qualification is determined suitable for you, you will be required to undergo a Language,		
	Literacy and Numeracy online assessment using the LLN Robot assessment tool. This assessment		
	will allow us to identify any areas where you might require additional support.		
	The training advisor and/or your trainer and assessor will discuss the contents of your LLN report		
	if any areas for concern issues are identified.		
	Recognition of Prior Learning (RPL) is an assessment process that involves assessment of your		
	relevant prior learning (including formal and informal learning). This process will determine		
	whether you might be able to gain recognition for some or all of your qualification. Tracmin will		
	offer each student the opportunity to apply for RPL as part of the enrolment process. The RPL process includes:		
	 A trainer and assessor will contact you to discuss your RPL application. 		
	 You will be provided an RPL assessment kit to guide you through the application. 		
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Recognition of Prior Learning:

- Once you have submitted your RPL application, your assessor will review your submission.
- Your assessor will conduct interviews with you to confirm evidence and may require you to demonstrate your skills to support your application.
- A final determination will be made by your assessor and feedback will be given about the outcomes.

Where RPL is granted for one or more unit of competency, your course duration will be amended accordingly, and course fees may also be adjusted as a result of the RPL outcome.

Refer to: F-048.4.5 Statement of Fees RII30820 for a breakdown of fees.

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Course Credit is available to you where you have previously completed either a qualification or a unit/s of competency that are on Tracmin's scope of registration. Where the qualification and/or unit/s of competency are equivalent, course credit can be applied to your enrolment. If you wish to apply for course credit you can do so by completing F-315.4 Course Credit Application Form and submitting to Tracmin along with your supporting documentation. You will need to supply the following evidence for your course credit application: **Course Credit:** Statement of Attainment Transcript of Results AQF certification documentation Photo identification Where Course Credit is granted for one or more unit/s of competency, your course duration will be amended accordingly, and course fees may also be adjusted as a result of the course credit outcome (where applicable). If at any stage throughout your training you are having difficulties with any aspect of the course (this may include trainers, assessment or any personal issues that are affecting your ability to study) you are advised to speak with your trainer or Tracmin staff directly. Examples of support services offered at Tracmin include, although not limited to: **Student Support** Services: One on one or group coaching Modification to the delivery and assessment Modification of materials and/or resources Deferment of the course to allow for foundation skills training This qualification is designed to be delivered using a face-to-face delivery mode in a classroom **Training Delivery:** environment. Assessment will be conducted individually, and you will be provided with an Assessment Guide for each unit of competency which includes: A full description of all assessment tasks for the unit of competency Assessment instructions for each unit of competency Assessment resources for each unit of competency Details about when assessment will occur. Details about assessment submission There are a variety of assessment methods used for this qualification including: Assessment: Knowledge based assessments. Practical demonstration/observations **Case Studies Projects** Portfolio of Evidence **Third-Party Reports** Assessments will be conducted in class and in some cases, you will be required to complete some assessment tasks as homework – typically this is not expected to exceed 2 hours per week.

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	Submission, Feedback and Re-Assessment		
	You will be required to must submit each assessment in the required timeframe. Each assessment task will be marked as Satisfactory or Not Yet Satisfactory and once all tasks have been successfully completed the unit will be marked competent. Where an assessment task is marked Not Yet Satisfactory, you will be given the opportunity to re-submit/re-attempt the tas		
	If you exhaust all of your assessment attempts, you will be required to re-enrol in the unit and participate in further training and whole undertake the assessment again. You will receive detailed feedback for each task in either written or verbal form from your assessor.		
Practical Placement Requirements:	There is no mandatory practical placement for this qualification.		
Registered Training Organisation (RTO) Obligations:	 By accepting your enrolment into a course, Tracmin has taken on obligations to you as a student. These obligations include: Undertaking a thorough course entry process to determine your suitability for your selected course, and the suitability of the course for you. Develop a training plan for you which details the journey you will take through your studies. Ensure that any workplace arrangement, such as an apprenticeship or traineeship, is organised and monitored. Monitor your progress through the course and implement support strategies where necessary. Keep you informed of any changes in legislation, Tracmin policy, or any other change which would affect your enrolment in, and progression through your course. Maintain thorough records of your training and assessment and provide you with access to those records when you request it. Issue a Certificate or Statement of Attainment if you have been assessed as competent in one or more units of competency from a training package or accredited course. Provide you with access to fair and just administrative processes including complaints, appeals, refunds and support requests. 		
Learner Responsibilities:	As a student, you are entering into an agreement with Tracmin and will be asked to agree to meet certain responsibilities as outlined in the F-011.4 Code of Conduct for Students. The Code of Conduct outlines your responsibilities as follows: Follow Tracmin policies and procedures as outlined in enrolment and the Student Information Guide.		
	 Communicate effectively with all Tracmin staff and/or other relevant stakeholder whether verbal or in writing. Take responsibility of own learning by participating, setting goals, making decisions, apply feedback and evaluating own performance. Attend all scheduled training sessions and notify the trainer / branch before the scheduled start time, if unable due to sickness or any other appropriate reason. Ensure all behaviour, actions and practices support the trainer in delivering the training whether one to one or in a group setting. 		

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- Respond to any reasonable instruction from a member of Staff.
- Refrain from any form of discrimination, bullying or harassment.
- Contribute positively in all modes of training and refrain from disruptive behaviour.
- Produce necessary forms of identification to Tracmin when required.
- Complete all necessary paperwork accurately within the specified timeframe.
- Treat fellow Students, Tracmin Staff, host employers and/or Tracmin staff with respect, honesty, dignity, and sensitivity at all times.
- Do not endanger or potentially endanger the safety, health, and well-being of others unintentionally or deliberately by breaching Tracmin's policies and procedures.
- Raise any issues, concerns and/or breaches of the Code with Tracmin in a timely manner avoiding any form of escalation.
- Respect the privacy and confidentiality of Tracmin, staff and students in the collection of any business or personal information.
- Care for the property of students, staff, and the property of Tracmin or host employer.
- Conduct myself in a professional manner at all time (including hygiene, neat and clean attire).
- Not attend class under the influence of alcohol and/or illegal drugs or legal drugs that might impair my ability to safely participate in the training / assessment, including the use of equipment / machinery.
- Ensure that all communication devices are switched off or put on 'silent' during class times.
- Refrain from taking / making phone calls or text messages during class time except in extenuating circumstances that have been approved in advance with the Trainer.
- Only submit work that is original and not plagiarised.
- Refrain from any form of bribery and/or cheating during assessments to achieve a positive outcome.

Tracmin has a process to manage complaints and appeals involving the conduct of:

- Tracmin, its trainers, assessors, or other staff
- A third-party providing services on Tracmin's behalf, its trainers, assessors, or other staff.
- A learner of Tracmin

Complaints and Appeals:

A complaint is a grievance regarding something or someone that you feel has broken the rules, or which has unfairly affected your experience during your studies. An appeal is a request to review an assessment decision which has been made.

If you wish to make a complaint or appeal, you can do so by emailing us at: admin@tracmin.net.au using our **F-116.4 Complaints Form** or **F-102.4 Appeals Form**. For more information, refer to **P-006.4 Complaints and Appeals Policy and Procedure** on our website: www.tracmin.com.au.

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To ensure that you are protected as a consumer, you will be provided with all relevant fee information which will include:

- 1. The fee amount which you will be required to pay for your course.
- 2. The payment terms on which you will pay those fees, including the timing of your required payments.
- 3. Your rights as a consumer in Australia
- 4. Your right to attain a refund in certain circumstances, such as when Tracmin cannot deliver your course for any reason.

Fees, Charges and Refunds:

In some cases, your employer or another party may pay fees on your behalf. When this occurs, it will be made clear to both you and your employer of who will be paying and what amount.

Additionally, Tracmin takes action to protect your fees and protection exists to ensure that you can enrol with confidence. The principal protection which is provided to you is a pre-paid fee limit - Tracmin will never require you to pay more than \$1,500 in advance and will never allow your advance payment balance to rise above \$1,500.

Refunds

Tracmin has a clear and well enforced refund policy in place, so you can pay your fees fully informed as to the circumstances in which you would be entitled to a refund, and how much of a refund you would receive.

To access the P-033.4 Fees, Charges and Refunds Policy and Procedure, and the associated forms required to apply for a refund, please visit the Tracmin website: www.tracmin.com.au.

Issuance of Qualifications

Tracmin will issue you an AQF certification in a timely manner for nationally recognised qualifications and record of results to each student who has meet the requirements of that qualification, any outstanding fees have been paid and a valid USI has been provided within 30 calendar days.

Issuance of Statements of Attainment

AOF Certification:

If you complete one or more units of competency but not an entire qualification, you will be issued with a statement of attainment for the units of competency you have completed. Statements of attainment are issued for partial completion providing there are no outstanding fees and Tracmin has been provided with a valid USI. Statements of Attainment are also issued within 30 calendar days.

Replacement AQF Certification

If you lose your qualification, record of results or statement of attainment you can request a replacement by emailing: admin@tracmin.net.au. Replacement AQF certification requests attract an additional fee of \$85 and you will be asked to submit a F-316.4 Student Release Form as part of your request.



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	Your Privacy and Personal Information	
Privacy and Personal Information:	Tracmin takes the privacy of your personal information extremely seriously and has a clear and well enforced privacy policy in place. This means that you can provide your personal information, which is required for enrolment, with the knowledge that it will be kept securely and confidentially. Tracmin's privacy policy is fully compliant with the Privacy Act 1988 and the Australian Privacy Principles and is publicly available. To access the P-039.4 Privacy and Personal Information Policy & Procedure please visit the RTO website. www.tracmin.com.au .	
Pathways:	Students who complete this qualification may continue their studies in other Certificate IV or Diploma qualifications within the RII training package such as: RII40720 Certificate IV in Civil Construction NB: Tracmin does not have this on its scope of registration at the time of this publication.	
Contact Information:	Unit 2, 15-17 Blackburn Street Maddington WA 6109 (08) 9452 2266 admin@tracmin.net.au	

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